



# IMPACT REPORT

2025



[chanctonburyleisure.co.uk](http://chanctonburyleisure.co.uk)

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**CHANCTONBURY LEISURE CENTRE**

Spierbridge Road, Storrington,  
West Sussex RH20 4PG



# Building a healthier, more connected community in Storrington and across our local area.



I am delighted to present the 2025 Community Impact Report for Chanctonbury Community Leisure (CCL) which highlights the amazing success that the Leisure Centre continues to achieve. CCL is a not-for-profit charitable trust that plays a vital role in the local community. We provide health, fitness, leisure and community services across the Chanctonbury area which encompasses Storrington and all surrounding parishes.

We are extremely proud of being part of the local community and are pleased to share our Impact Report with you, showcasing all the activities and services we provide and hopefully demonstrating the positive impact the Charity has on the lives of local residents.

In the past 12 months we have welcomed over 230,000 visitors to our facility in Storrington and very recently our membership number reached 1,800. In addition, to meet increasing demand, we now deliver community outreach programmes in the surrounding parishes.

In continuing to enhance the health and wellbeing of our community we are fully committed to promoting inclusivity and also very keen to ensure that our responsibilities to the environment are considered at every juncture. We aim to provide the very highest level of service to meet the needs of the community and to ensure we make a positive difference to people's physical and mental wellbeing.

Finally, I would like to personally thank the Centre Director, the Staff and the Trustees for all their hard work again this year. I know they all share the Charity's vision of helping people to live longer, healthier and happier lives.

**Phil Pickard**  
Chair of Trustees,  
Chanctonbury Community Leisure.

# Who we are.

Chanctonbury Community Leisure (CCL) is a not-for-profit charity rooted in the heart of Storrington. We deliver inclusive health, wellbeing, and community services for people of all ages and abilities.

*Our mission is simple:*

**Start Well** **Live Well** **Age Well**

We believe health and wellbeing go beyond fitness memberships. Our holistic approach spans mental health, physical fitness, emotional wellbeing, and social inclusion.

## Health & Wellbeing.

### Supporting Every Stage of Life.

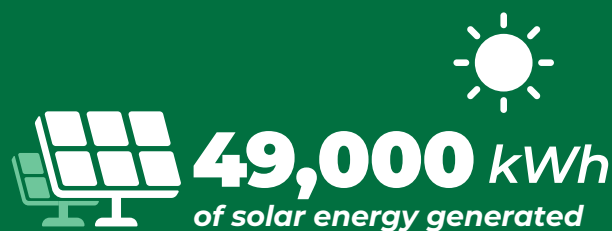
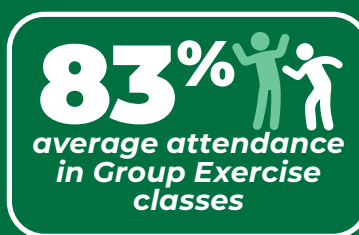
This year we've continued to deliver high-quality, inclusive fitness and health programmes:

- **Exercise on Referral** grew 18% , supporting patients from GPs, physios, and hospitals. 78% of participants converted to full members.
- Expanded services now include **Cancer Rehab, Cardiac Rehab, and Pre/Post-Natal classes.**
- **Gentle Fit & Falls Prevention** sessions attracted 4,000+ attendances.
- **Junior Fitness** now runs daily and has over 180 active users aged 11+. We also offer free memberships to vulnerable young people through funding from the Sussex Police.
- Our **Level 2 Gym Instructor qualification programme** offered free training to young people through Sussex Police funding.

“ *Having concerns over my weight, hypertension and drift towards diabetes my GP referred me onto the 12-Week Exercise on Referral Scheme... I've lost just over 5 kilos in weight, feel more energised, fitter and keen to continue pursuing a healthier work life balance. Thank you to CCL!*”

– MARK

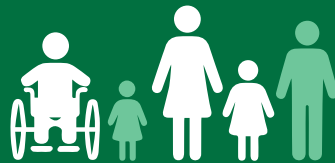
# At a glance.



# Membership & Access.



**1,808**  
members  
(16% growth)



**250,000+**  
visits  
(Attendance up across  
all demographics)

*Net gain:*

**248 members**



**710**

*Direct Debits  
(21% above target)*



## *A Chanctonbury Leisure Membership includes:*

- **Unlimited** gym and class access
- **Free court hire** (badminton, pickleball, etc.)
- **Sauna**, steam, and health suite use
- **Personalised** fitness programming
- Access to **Chanctonbury app**, Boditrax and Technogym tracking tools
- **Outreach class access** in Pulborough & West Chiltington

# Community Impact.

**Chanctonbury Community Leisure is committed to ensuring that it serves the local community and provides wellbeing opportunities that are open to all.**

Driven by the WSCC Wellbeing strategy, Chanctonbury continues to grow as a supportive space for our local community:

## Cuppa & a Chat

Cuppa & a Chat in Storrington and West Chiltington (in partnership with Age UK), reducing isolation for over 300 participants annually. We have provided a number of sporting and creative opportunities including bowls, archery and Zen Doodling. A local minibus is used to pick up participants in Storrington, providing an invaluable resource to those living in isolation.

*“This is the only place I go to all month, thank you for running the event.”*

– Anonymous.



*“If Cuppa and a Chat was not running there is nothing else I could do like this.”*

– Anonymous.

## Refill Centre

Decreasing the amount of single use plastic by offering a permanent Refill Centre focussing on household cleaning products and dry food.

### Hosted:

**Citizens Advice** – we provide a service bi-weekly out of the Centre's office space, which is provided by CCL free of charge.

**Barclays Bank** – this weekly session, aimed at combatting the shortage of village High Street Banks, has provided a valuable resource for the community and Barclays have further extended their booking for another year.

**Age UK**, and **MIND** to deliver vital local services, providing space for both group and 1:2:1 sessions on a regular basis.



### Community Food Hub

Focussing on limiting food waste going to landfill. It also assists those in need with a full bag of shopping being provided for a nominal donation. In partnership with UK Harvest this monthly event attracts upwards of 100 visitors.

### Workshops for Menopause, Blood Pressure, Nutrition and First Aid.

A number of workshops are run in partnership with Horsham District Council's Wellbeing Team and are offered free of charge to members and non-members alike.

### Macular Society

Monthly meetings and trips out for those living with degenerating eyesight

### Book Club

We have two local groups that meet monthly in Chanctonbury Leisure's café.



### Local Business Opportunities

The centre continues to welcome local traders, high street shop owners, local authors etc. to place a stall in reception and meet our customers.

### SEN & Autism Support and Activities with the Neighbourhood Wardens

Including weekly drop-ins, sensory play and Rebound Therapy.



### FREE First Aid Workshops

Free Defib training and Save a Baby's Life course offered to the whole community on a regular basis.

### FREE Indoor Skateboarding

With South Coast Skate Club, delivering junior, adult, female only, trans & non-binary only sessions.

### Youth Programmes

Free skateboarding sessions, Holiday Camps, ACE Soccer Academies, Junior gym, Netball, Gymnastics, Youth Club, Roller Skating, Table Tennis, Judo & Martial Arts, SPARKS Toddler sessions.





### **Pulborough & West Chilmington outreach**

Delivering weekly sessions in Back Care, Zumba and yoga utilising the local Village Halls and overcoming the barrier of travel for our communities.

### **Rebound Therapy**

In conjunction with Horsham District Council's Sports Development Team we have weekly trampolining for children with additional needs, delivered by 4 qualified Instructors from the QE11 School in Horsham.

### **3G Football Pitch**

The community facility is now home to over 25 local junior football teams, and the Centre offers out both free and discounted usage during the school holidays.

### **Junior Fitness**

7 days a week and twice a day during all school holidays. The Centre now has over 180 junior gym users aged 11+ actively using the facility on a regular basis.

### **Free Junior Fitness**

The Centre, with funding from Sussex Police, provides free junior memberships to those young people in need, as highlighted by local Neighbourhood Wardens.

### **Pickleball**

The fastest growing sport in America now has three drop in sessions at Chanctonbury attracting 60+ participants a week, with the most mature being 95 years old.

### **Men's Mental Health Football**

From an initial pilot this session has now grown to over 30 participants weekly.



## Women & Girls Sports Participation

The Centre has worked hard to ensure that there are opportunities for all ages and abilities and Chanctonbury currently offers weekly female sessions in Walking Netball (25+ players), Gymnastics & Parkour (120+ participants), Netball (140+ players), Women & Girls football (20+ players). There are also mixed sessions in martial arts, table tennis, darts, racquet sports, roller skating.



## School Access

The Centre ensures that the facility is open to all schools. A twice weekly session is in partnership with Chichester Brinsbury College and provides whole halls access for a group of disengaged young people to take part in a variety of sports.

## Community Village Hub

The Centre works in partnership with the Village Hub to deliver a weekly Youth Club (average 30 – 40 attendees) and an Under 5's Toddler sessions (average 130 attendees). The Community Church also delivers a service on Sundays and has grown its congregation from 85 to 250+ since 2021.

## Grub Club & Holiday Activities

The Centre delivers two school holiday activity camps, side by side. One with ACE Football Academy and one with Premier Education. During the main holidays HAF funding is in place to deliver free childcare and meals to those accessing free school meals.

## Falls Prevention & Gentle Fit

The Centre delivers two Gentle Fit classes per week with Lisa, a Personal Trainer and Cancer Rehab specialist and Paulina, a registered NHS & Private Physiotherapist. These classes are in partnership with Horsham District Council's Wellbeing Team and Everyone Health. These two classes have seen just over 4000 attendances in 12 months. 85% of the attendees have a mobility aid when attending ranging from a walking stick through to full mobility vehicles.

## Exercise on Referral

The Centre continues to deliver a thriving Referral Initiative that takes patients from HDC's Wellbeing Team, local GP's, Physiotherapists, Chiropractors, Worthing Hospital and St. Richard's Hospital. The Centre demonstrates a 78% conversion rate for all referrals to full membership. Such is the success of the scheme that CCL have integrated an extended service to include Cancer Rehab, Cardiac Rehab and Pre & Post Natal classes.

# Partnerships & Recognition.

## Recognition:



**Charity of the Year and  
Community Hero Award**

*Horsham District Council  
Chairman*



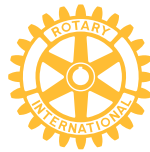
**Service Recognition Award**

*Rotary Club*

## Key partners:



**Rotary**



**Horsham  
District  
Council**



**BARCLAYS**



**SWIFTS**



Est 2022



*and many more!*

These collaborations allow us to extend our impact into Pulborough, West Chiltington, and beyond.

“

*Our football academy has built a strong partnership with Chanctonbury Leisure Centre, providing high-quality coaching sessions and development opportunities for young footballers in the community. Through this collaboration, we've seen a significant increase in attendance, with over 80 participants regularly attending weekly sessions and holiday camps. This partnership has not only fostered athletic growth but also personal development, with several players progressing to competitive teams and earning recognition for their achievements. Our sessions are attended by both boys and girls aged 4-13 years. We also offer opportunities for SEN children. "*

**- Ace Football Academy**

“

*I've absolutely loved working with Chanctonbury Leisure Centre, Andi Dunstan, and all of the amazing staff. It's been a pleasure to support them in developing their team through gym-based CPD workshops and fitness business seminars, helping to build their skills and knowledge.*

*Andi and his team have always been so welcoming, and I really appreciate their support. I value our partnership and am incredibly grateful for the opportunity to collaborate with them."*

**- Storm Fitness Academy**



“

*Citizens Advice in West Sussex has run an Outreach service for local residents at the Chanctonbury Leisure Centre since the Autumn of 2023. Funded by Horsham Council, the project aims to provide an advice service for those residents who cannot get to Horsham town centre or who are not able to access information online. With the support of the Leisure Centre, Citizens Advice has provided a fortnightly service, offering booked appointments to residents. The work has been mainly focussed on cost of living issues, and many service users have sought advice on money worries, including benefits, debt, managing daily living expenses and crisis support. Chanctonbury Leisure Centre has always provided a warm and generous welcome to service users. In providing Citizens Advice with a confidential space for appointments, the Leisure Centre has ensured that community-based advice is available in the village. This support is most needed by vulnerable members of the community, who are at risk of social and digital exclusion."*

**- Citizens Advice in West Sussex.**

“

*In 24/25 Horsham Wellbeing have worked in partnership with Chanctonbury Leisure Centre to run several initiatives to support people to improve their health and wellbeing. We ran a series of 12-week weight management courses which included support around healthy eating and nutrition as well as an exercise class delivered by an instructor from the leisure centre. We continued to offer our Falls Prevention course from the leisure centre and a brand new Get Active course (Strength & Tone).*

*The partnership working between Horsham Wellbeing Service and Chanctonbury Leisure Centre is invaluable and helps more residents access services to improve their health."*

**- Horsham District Wellbeing**

“

Right from the start, the Leisure Centre team was amazingly supportive; helping us to find grant money, helping with promoting our sessions and also helping with all those little things that make booking and running sessions so much easier. All the employees are incredibly welcoming to the women who attend.

The flexibility offered enables our 'pay-as-you-go' policy to work so that women with work, family and other commitments can turn up and play, be made very welcome and feel part of a team whenever they manage to get a free Friday evening.

This is truly 'football for all' whatever the age, fitness level, football experience or knowledge of the game. We have welcomed many from the 'lost generation' who were not given the opportunity to play when they were younger but we also welcome back those who did play as girls, are now a little older (and perhaps a little less fit), but still have a passion for the game.

The group is affiliated to Sussex FA, and has been supported by Albion in the Community, the Women's Euros Legacy Project and is part of the FA Just Play Scheme."

**- Women's Recreational Football at Chanctonbury Leisure**

“

Chanctonbury Leisure Centre is a crucial hub for local community groups to meet together and particularly our Gymnastics Club that has been there for many years and is thriving with many members. The Leisure Centre is always very clean and the facilities are greatly looked after with friendly and helpful staff."

**- Stars Gym Club**

“

Horsham Sports Services is a local company delighted to be working in partnership with CLC on various projects, most notably community table tennis development. In between these sessions the coach runs an after-school at Steyning Grammar's Rock Road camps in the autumn and spring terms and Storrington primary school in summer term and to complete the set once a month he goes to do coaching at West Chiltington Table Tennis Club's straight after the Chanctonbury junior session. The That school link's been a success also as by all accounts table tennis has become all the rage there to the point the school is lacking outdoor table capacity to accommodate all the children that want to play, especially after one of their two tables was lost due to storm damage. We're now in 2025 and the leisure centre sessions are still going well, particularly the junior programme with the current number of 15 attenders. The centre's support with aspects like promotion and preparedness to be flexible in adopting an income share approach that shares the financial risk of these sessions has been vital to riding the waves of sustainability over the years. "

**- Horsham Sports Services**





“

*Thanks to the support of Chanctonbury Leisure Centre, over 75 players are able to continue to enjoy and participate in netball – an opportunity they may not have otherwise. With a friendly and personal service, our club is able to provide a welcoming space where young people can develop their skills, build confidence and stay active. By making sport more accessible, we're shaping a community where every girl has a chance to thrive. Thank you for the continued support in helping us make a difference.”*

**- Stars Netball Club**

“

*Tesla Engineering Limited is delighted that CCL offers its staff corporate membership rates.*

*This is a useful benefit and encourages employees and their families to look after their well beings in a variety of ways. Tesla also books the main hall once a week, for 5-a-side football, something that the participants value greatly.*

*During the summer of 2024, CCL offered to run a Family Fun Day for us; what an exceptional job.*

*Tesla is proud to have close ties with CCL.”*

**-Tesla Engineering Ltd**

“

*“We look at the Leisure Centre as being at the centre of all activities for the community in Storrington and value our partnership with Andi and his team... Without their continuing help we would struggle to find a suitable venue and support.”*

**- Neighbourhood Wardens**

“

*I cover the Barclays banking hub at the Chanctonbury Leisure Centre on a Wednesday, it is a fantastic place to visit, Such friendly welcoming staff. There is something for everyone, and the support they give to their local community is sensational. From the Food bank and refill service to all the other support services having a presence in the centre. It's a great place to be. “*

**- Barclays**



# Investment in Facilities.

## Building Improved Community Spaces

Over £450,000 has been invested since 2021, including:



**£256,000 gym refurbishment**  
(2023)



**Studio equipment & audio upgrades**  
(2024-2025)

**Reception and Café refurbishment**  
(2024-2025)



**Solar inverter, LED lighting, new boilers and water efficiency**  
with Ecoprod



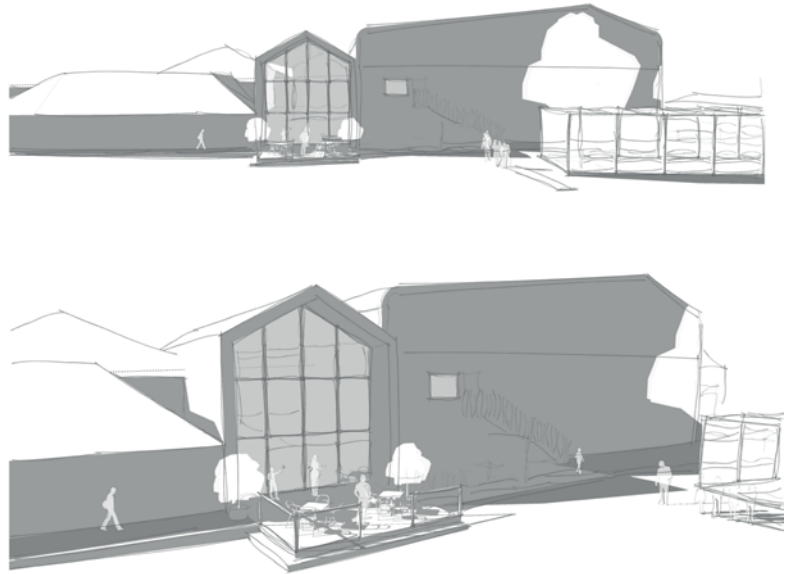
**Improved signage, accessibility, and redecoration**

## Looking ahead:

Plans for a Community Garden and extension are in development in partnership with Architekton

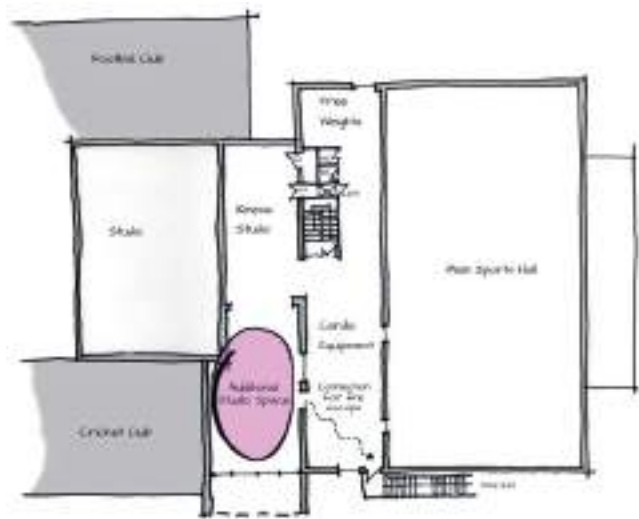
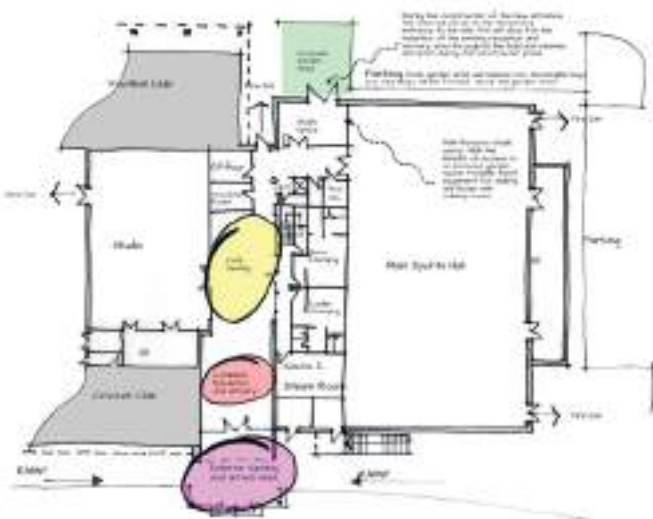


Architects and Amanda Patton Landscape & Garden Design.



With Chanctonbury's ongoing success it is recognised that more space is required to keep up with the expanding wellbeing activities being delivered. A feasibility study has been carried out, in partnership with Storrington & Sullington Parish Council and Architekton Architects,

to expand the facility to provide additional treatment rooms, a wellbeing suite, new Reception & Café and an expanded gym. Chanctonbury will be opening up a full local consultation in the Autumn of 2025.



# Our Sustainability Report.

**A comprehensive picture of our continuous efforts to improve our environmental impact.**

## Sustainability

We continue to make environmental responsibility our priority:

- **49,000 kWh** solar energy generated
- **14 tonnes of carbon saved**
- Active **water-saving measures**
- Commitment to **sustainable facility management**



## Refill Centre – Reducing Single Use Plastic

In a significant step towards reducing the environmental impact of single-use plastics, the Refill Centre offers a sustainable solution for residents to refill their bottles with a variety of household essentials, including Faith & Nature Shampoo, Washing Up Liquid, Washing Machine Detergent, Body Wash, and Hand Wash. In conjunction with Sussex Green Living there is also the opportunity to stock up on dry food including pasta, oats, rice, muesli and oat milk powder – buy the food but no plastic in sight!

This not only reduces the need for single-use plastic bottles but also promotes a circular economy model where containers are reused, minimising waste. By refilling containers and bottles with products such as dry food, cleaning solutions, detergents, and personal care items, you eliminate the need for new packaging every time you purchase these items. This significantly reduces the amount of plastic and other materials that end up in landfills or as litter.

Speaking about the new initiative, Chanctonbury Leisure Centre Director, Andrew Dunstan said: “We’re thrilled to provide our community with a convenient and eco-friendly option to shop for essential products. Small changes like these can lead to a big impact on our environment and inspire others to take similar actions.”



**Refill centres can be up to 30% more cost-effective than buying new**

## UK Harvest Partnership – Community Food Hub

In partnership with UK Harvest the monthly Storrington refill service attracts upwards of 100 visitors, making it easy to shop without single-use packaging. Our Community Food Hub focuses on limiting food waste going to landfill. It also assists those in need with a full bag of shopping being provided for a nominal donation .



Bring your own containers, choose from our range of personal care, household, and dry food refills, and buy just what you need. Every refill helps keep packaging out of the bin and supports a more sustainable local economy.

**Reduce waste,  
Save money,  
Refill locally.**

## Sussex Green Living Partnership – Recycling

Recycling: The Sussex Green Living (SGL) Recycling point was set up at the Chanctonbury Leisure Centre in mid-2021. Since that time SGL volunteers have collected and sorted up to 30kg of single-use plastic each month which is then forwarded to the Sussex Green Hub in Horsham.

The recycling bins at the Leisure Centre are available on Friday mornings.



## Horsham District Council Partnership – Batteries and Disposable Vapes

### Disposing batteries and vapes safely

In partnership with Horsham District Council, we proudly host a collection point for used disposable vapes and batteries to encourage residents to dispose of these items more safely for recycling.

Batteries, vapes and small electricals can cause fires if disposed of in wheeled bins and have recently been a major cause of fires in our waste collection vehicles, meaning that whole loads of recycling have had to go to waste.

Horsham District Council Cabinet Member for Environmental Health, Recycling and Waste Cllr Jay Mercer said:

“Batteries and vapes are extremely hazardous when not disposed of properly. When they are thrown in household rubbish or recycling, they pose a potential risk to residents and can result in significant damage to bin lorries and equipment.

We are fortunate that nobody has yet been injured. We urge residents to take extra care and use designated recycling points or collection schemes to dispose of used vapes and batteries safely.”



### Protecting our community & environment

## Solar Panels and 49,000KWh of Solar Energy

Chanctonbury Leisure's Solar Voltaic System allows the centre to produce clean, renewable and sustainable energy and, in doing so, significantly lower its carbon footprint. The panels produce **49,000KWh** of solar energy per annum – enough green energy to equal the centre's usage.



## Planting Tree Initiative – 115 Trees Planted Locally

Last autumn, we launched a 'Get Fit and Give Back' Campaign, the campaign saw Chanctonbury Leisure plant a tree for every new member that joined our community. We were delighted to see 115 new members take the first step to improve their mental and physical wellbeing – whilst we kept our promise to plant a tree for every new member. The campaign highlighted the importance of improved sustainability within our local community.



Helping to create a positive environmental impact

## LED Lighting Installation at Chanctonbury Leisure

The latest LED lighting installation throughout the Chanctonbury Leisure Centre building has an estimated annual saving of £6,583. As a result, the improved efficiency has ensured our carbon emissions have fallen by 4.5 tonnes.

Chanctonbury Leisure Centre Director, Andrew Dunstan said:

“As a newly formed charity, utility costs have become a major focus for our business. After refurbishing our outside court to an all-weather 3G football court we attracted a significant uplift in usage, from zero hours per week to 35+ hours per week.

We've also replaced the existing, inefficient fluorescent floodlight to LED. This has significantly reduced our electricity liability linked with 3G usage. We are now able to provide a low cost, floodlit pitch which is accessed by over 20 local teams every week.”



*Reduced carbon emissions by 4.5 tonnes*

## Conclusion

We are extremely proud of being part of the local community, hopefully demonstrating the positive impact the Charity has on the lives of residents and our local environment.

*LED Lighting Project Cost: £11,858*

*Amount awarded by*

*Horsham District Council: £5,000*

## Investment in facilities

### Building Improved Community Spaces

Over £450,000 has been invested since 2021, including:

- £256,000 gym refurbishment (2023)
- Studio equipment & audio upgrades (2024-2025)
- Reception and Café refurbishment (2024-2025)
- Solar inverter, LED lighting, new boilers and water efficiency with Ecoproduct
- Improved signage, accessibility, and redecoration

**Looking ahead:** Plans for a **Community Garden** are in development in partnership with Folkes Architects.

## Partnerships & Recognition

Community Hero Award (MP)

Charity of the Year

Rotary Club Service Recognition Award

# Real Stories, Real Impact.



“Very friendly welcoming knowledgeable staff. I feel so much better in myself physically + mentally. I have lost just over a stone in 3 months. Praises goes to Dalton for helping me to achieve this!”

Lorraine



“Having injured my shoulder, I was unable to do my original gym workout... After 6 weeks my shoulder pain has improved, and I am back to full fitness again... Dalton is always professional in his manner and very knowledgeable...”

Carole



“I joined Chanctonbury Leisure Centre 1 year ago referred by my physio as an alternative to having hip replacement surgery... I'm delighted to say that it's working. Thank you, Vicky, for your patience and support.”

Tricia



“I took out the Leisure Centre membership in early July and thought there wouldn't be any harm in taking take advantage of the PT session/programme design (and thereafter monthly review) that came with the monthly subscription.

*Paul brings real life and patience into our discussions and each programme I do I can see real improvements in my strength, mobility, fitness and balance by the time I see him again. My body fat % is indeed decreasing each month...I'm fitting into clothes that I haven't been able to wear for decades... and am hopeful for the waist size measurement to finally start decreasing when it's ready.*

*I wouldn't hesitate in recommending Paul as a personal trainer.”*

Tricia



*“Being a 75-year-old male with COPD I was referred by my doctor to the gym... Thanks to CCL my fitness is improving which was my aim and I will continue to attend after the 12-week program is up.”*

Colin



*“My life changed when I joined this gym. It has become a second home... It's the general friendliness of the knowledgeable staff... This gym just seems to attract good people.”*

Sarah Jane



*“Having concerns over my weight, hypertension and drift towards diabetes my GP referred me onto the 12-week Exercise on referral scheme. In quick time I was contacted by CCL and an assessment arranged. The focus was to make it fun and beneficial. At the end of my 12 weeks, I've lost just over 5 kilos in weight, feel more energised, fitter and keen to continue on pursuing a healthier work life balance. Thank you to Chanctonbury Leisure!”*

Mark



*“Chanctonbury Leisure Centre has been an incredible support to me and my local first Aid training business. I have delivered Baby Emergency First Aid, Basic Life Support, Defib Awareness and First Aid at Work courses to members, staff and the local Storrington and Horsham Community. I'm proud to say we have successfully been able to create many “Everyday Life Saving Heroes”, boost the confidence in young parents and grandparents and increase the skills of all who attended. On a more personal level Andi and his team have been incredibly supportive while I have been setting up a new charity called Bra Off Defib On. Always a supporter of what you all do. “*

Training Legs First Aid

# Acknowledgements.

## We would like to extend our heartfelt thanks to everyone who has supported Chanctonbury Community Leisure throughout 2024/25:

To our staff, thank you for your energy, compassion and professionalism. You are the heartbeat of Chanctonbury Leisure.

To our trustees, thank you for your vision, leadership and unwavering belief in our mission.

To Storrington & Sullington Parish Council, our landlord, for their ongoing support.

To our partners, including Horsham District Council, the Rotary Club, MADL, Age UK, MIND, Sussex Police, and many more – thank you for helping us to expand our reach and increase our impact.

To our local community, thank you for turning up, joining in, and continuing to shape this Chanctonbury Leisure into a place where everyone can Start Well – Live Well – Age Well.

**Start Well** **Live Well** **Age Well**

## Looking ahead.

### We will continue to:



**Expand**  
outreach across the  
district



**Strengthen**  
environmental  
initiatives



**Increase**  
participation  
through inclusive,  
affordable access



**Support**  
the health of  
Storrington through  
innovation, care, and  
connection

# Staff and Culture.

**Chanctonbury Community Leisure recognises that the staff are its greatest asset and continuously invests in the team via training opportunities.**

- **0% staff turnover** (contracted roles) in 2025
- **New instructors** and team expansion
- **Investment in CPD** and staff training
- **Culture of care**, professionalism, and inclusivity

Since inception the Charity has funded the following courses for staff:

- Level 2 & 3 Fitness Instructor Qualifications
- Exercise on Referral Instructor Qualifications
- Seated Exercise Qualifications
- Cancer Rehabilitation Qualification
- Postural Correction Qualification
- Menopause Qualification
- Level 4 Back Care Qualification
- Technogym Master Training
- Regular Functional Fitness Workshops
- Body Transformation Level 4
- Mental Health Training Level 4
- Quarterly internal workshops delivered by STORM Fitness

“I've absolutely loved working with Chanctonbury Leisure Centre... Andi and his team have always been so welcoming... enhancing the customer experience and improving wellbeing.”

Storm Fitness Academy

Staff costs represent 47% of turnover for the year – comfortably within budget.

The staff continue to represent the heartbeat of the Centre. The culture, atmosphere and high levels of customer service are down to the hard work and professionalism of the team. It is their enthusiasm and dedication that makes Chanctonbury the Community Hub that it has become.

The Centre has continued to benefit from an extremely stable staff base throughout this financial year. Increased membership and demand has seen an increase to the team with new Fitness Instructors, Recreation Assistants and Group Exercise Instructors.





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